



## Introduction

Connecting global and local stakeholders can be daunting for the best global companies. Fusion Systems has been providing services to companies of all sizes to make their business processes in Asia more efficient and productive.

## New Store Openings in Asia

During the month of September, our Retail IT Team completed several new store openings for multinational retail clients in Hong Kong, Japan and Shanghai. Fusion Systems provided experienced bilingual project managers well-versed in ensuring smooth project progression and training store personnel. Critical components to support global and local client teams for new store builds include regular progress updates, full project documentation and flexible adjustments to address special situations during the new store build.

After completion of the new store, Fusion Systems can provide regular on-site visits by our experts to support retail staff in person.

## Office Moves and IT Infrastructure Installation

Fusion Systems IT Managed Services can offer several important services when it comes to IT Infrastructure Installations and Office Moves. Our engineers are proficient at designing IT network layouts, on-site installation of the infrastructure at the client's location. Most of our clients also engage us to provide on-going user support and network maintenance. Our 24/7 help desk service is able to intersect with global IT staff and local market staff. Please feel free to contact us to find out more about how we can help you with IT infrastructure installation.

## Managed Services After-hours Support

Our ITMS after-hours support team provides businesses with client specific IT support for your global and local stakeholders. With our 24/7 multi-lingual service desk (Level 1&2) you can access

## Additional Service Offerings:

- Advanced Penetration Testing
- Corporate Network Phishing assessment and staff training
- Digital Marketing

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specialist IT skills and experience who are on standby in Japan, Hong Kong, and China whenever needed. We can do this because we understand a client's workflow which helps improve efficiency and proficiency in global business processes.

Thank you from the Fusion Systems IT Manages Services Team

If you have any issues, please contact our CSD team today ([hk\\_helpdesksupport@fusionsystems.com.hk](mailto:hk_helpdesksupport@fusionsystems.com.hk)).

For more information on our Regional IT services, please visit our website [here](#) or be in touch with one of our business development representatives below.

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### **Essential IT Checklist for New Office Setups from our Network Infrastructure Team**

1. Assess your current equipment.
2. Evaluate your communications (E.g. How many phone lines does my business need in the new office).
3. Schedule comprehensive site visit and conduct a network survey based on your needs.
4. Safeguard your data.
5. Test networks and confirm all cabling, equipment, and phones are in the right place.